

QUESTIONNAIRE

1. Name of your Community Council:

LUING COMMUNITY COUNCIL

2. Your contact details:

Your name and address	Denise Cowley 39 Toberonochy Isle of Luing Oban Argyll
Your telephone number	01852 314135
Your email address (if applicable)	denisecowley@btinternet.com

Age Groups	28 Responses	3 late responses
Under 13	School combined response	
13 – 25	2	
26 –59	10	2
60+	16	1

[Text in this colour was added after response was submitted.]

3. Active community and voluntary groups based in your area: what groups are already working effectively to address social or socio-economic need?

Name of group or forum	Name and tel. no. of group's local contact person	Postcode of group's local contact person	Who does the group assist most? (eg. 'elderly people who are dependent on public transport')	How does the group assist? (eg. 'by organising occasional social functions and transport to them')
Isle o Luinig Community Trust (IoLCT)	Peter Hooper 01852 314252	PA34 4TU	Luinig Community	Umbrella for smaller groups Social Activities Activities / benefits to the Luinig community
History Group Subgroup of IoLCT	Julia Galbraith 01852 314259	PA34 4UE	Anyone interested in Luinig History. People looking for information on Luinig families / people or land deeds.	Store documents and photographs (or copies thereof), donated artifacts etc Record all these Hold a number of exhibitions each year covering various themes.
Luinig Community First Responders Subgroup of IoLCT	Lasta King 018452 314252	PA34 4TU	Anyone on Luinig resident or visitor.	Provide a 'first person on the scene' when there has been a 999 call to Scottish Ambulance in a medical emergency when the car ferry is not operating.
Cullipool Hall Committee	Jean Alexander 01852 314242	PA34 4UB	Anyone wishing to use hall facilities in Cullipool	Maintain the Hall facilities Make the hall available for hire. Arrange some activities to raise Hall funds. Lighting for drama productions
Toberonochy Hall Committee	Richard Shuff 01852 314213	PA34 4TZ	Anyone wishing to use hall facilities in Toberonochy	Maintain the Hall facilities Make the Hall available for hire. Arrange some activities to raise Hall funds. Facilities for film club.
Beavers	Rosy Barlow 01852 314274	PA34 4TU	Children	Weekly activities during term time Weekend camping with other scout groups
J.A.M. / Anchor Club	Fiona Cruickshanks 01852 314375	PA34 4UB	Children school age over P1 (Church groups)	Church related activities

Name of group or forum	Name and tel. no. of group's local contact person	Postcode of group's local contact person	Who does the group assist most? (eg. 'elderly people who are dependent on public transport')	How does the group assist? (eg. 'by organising occasional social functions and transport to them')
Social Committee	Marianne Frew 01852 314388	PA34 4UA	Elderly > 69 Children Everyone	Annual 'Old folks' dinner & social Halloween & Christmas parties Fireworks Other one-off social activities
Archery Club	Colin Brown 01852 314456	PA34 4UB	Anyone on Luing interested in Archery	Regular leisure activity and equipment loan.
Horticultural Society	Norrie Bissell 01852 314322	PA34 4UB	Anyone with an interest in gardening Auction after annual flower and produce show is always well attended.	Occasional meetings with a speaker. Annual flower and produce show ends with an auction of produce and spare funds donated to charity.
Scottish Dance Group	Brenda Wilson 01852 314300	PA34 4UE	Anyone interested in Scottish Dancing Mostly attended by over 40's.	Of benefit from both the social and fitness aspects.
Fitness Group / Tai Chi	Brenda Wilson 01852 314300	PA34 4UE	Retired and over 60's	Run with the help of Atlantis Leisure and promotes health and fitness.
Luing Amateur Drama Group	Joan Morgan 01852 314121	PA34 4TX	For anyone interested	Social activity
North Argyll Car Scheme	Margaret Anfield 01852 300368	PA34 4RQ	Vulnerable people, mainly elderly, without own transport	Provides cars with drivers to take people to medical appointments, lunch clubs and other social events

4. Are there any existing local community action plans, or reports of community consultations, from your area (no more than 5 years old)?

Name of plan	What organisation/s took a lead in drawing up the plan?	Contact name and address	Could a copy of the plan or report be obtained if required? (Yes/No)
<p>Slate Islands Conservation Area Consultation for Cullipool and Toberonochy</p>	<p>Luing Community Council Specially convened working group Help from A&B Council</p>	<p>Lasta King The Swallows South Cuan Oban PA34 4TU</p>	<p>Yes</p>
<p>Survey for residents and visitors for the Visitor Centre Business Plan</p>	<p>Isle of Luing Community Trust (IoLCT)</p>	<p>P Hooper The Swallows South Cuan Oban PA34 4TU</p>	<p>Spreadsheet of results is available. When the Business Plan is in the public domain it will also be available.</p>

5. Your community: what are its top 5 strengths and/or assets?

This section should be drawn up as far as possible in consultation with the community, or drawing on existing community feedback.

(1) Community Spirit

The comments described the sense of community, friendliness and helpfulness of people living on Luing. There is little restriction with regard to groups and social events usually include all age groups, except when inappropriate or the event is for a specific age group. Some comments referred to the generosity of residents when supporting fund-raising events, in terms of both money and time. There were also a number of comments referring to the self-reliance of the community (for example volunteers for First Responders and Fire & Rescue, and organisers of all voluntary groups in Section 3 above).

(2) Community Facilities

The community currently has a shop & Post Office, an excellent post bus service, two Halls, a primary school and a church. These were all mentioned by people responding to question 5.

The threat of closure of the shop and Post Office due to retirement of the owners has been of concern. New people have taken over and it is now up to the community to support the business.

The school children appreciate the social events and activities in the village halls.

For many years the community has had a large tent for outdoor events, and overflow accommodation at hall events – see 9a

(3) Visual amenity and quality, including wildlife

Luing has beautiful views, plenty of open space, wildlife in many forms, some being rare. These are all valued by the community and appreciated by visitors. Most of the island can be enjoyed and explored by residents and visitors alike.

The response from the school set special store by the wildlife in Cuan Sound and the views from Luing. Luing is a very special place – tranquil, feel close to nature.

(4) Island Status (isolation, special quality, security)

Responses referred to that 'special feeling crossing the ferry', the peace due to restricted traffic. People also made reference to the increased sense of security because of the island situation, which inherently restricts access.

The school response also made reference to 'peace and quiet and not too many cars' and 'safety for children' compared with the mainland.

(5) Healthcare service

A very good local GP practice with community nurses and carers; when needed, hospital and ambulance services. All trying their best to make the healthcare service work for an island community, and liaising with social welfare organisations.

Other strengths / assets mentioned:

- Activities and events – social, educational and for well being
- Young people
- Community voice and democracy
- Local heritage

6. Your community: what are its top 5 most urgent needs, and what could the Community Council do about these? This section should be drawn up as far as possible in consultation with the community, or drawing on existing community plans or consultations. (There are additional lines for more entries if required).

What are the needs?	If this need were addressed, what does the community hope would happen as a result?	What would the community like to see achieved in the next 5 years that would help? (Be realistic!)	What actions could the Community Council take within the next 6 months to progress this?
(1) Improved access to Luinig	Car access to the mainland for longer during the day, especially in the summer and on Sundays. This would make the crossing easier for the less able, people getting to work off island and businesses on Luinig. There were more responses mentioning an improved ferry service then specifying a fixed link.	Decision implemented on fixed link / improved ferry service. Extension of car ferry operating times earlier morning, later evening Guaranteed evening and weekend car ferry in summer months. More affordable ferry fares, maintaining present concessions. Integrated timetables to link local bus with onward transport from Oban	<ul style="list-style-type: none"> • Lobby for a decision on fixed link or improving ferry service • Seek ferry forum meeting to discuss what options are possible. • Lobby council, West Coast Motors and Scotrail for integrated timetables
(2) More housing for families and people wishing to work on Luinig	Attract and retain more young families to Luinig and improve the demographic balance (links with improved employment below). Provide suitable accommodation for disabled residents.	Up to 6 family houses (2-3 bed's), for families to live on Luinig and work locally. One house fully adapted for disabled occupation. More 20-40 yr olds contributing to self-reliance.	<ul style="list-style-type: none"> • Lobby council, housing associations, etc, to encourage the building of affordable homes on Luinig
(3) Improved road maintenance	Roads that do not need repair every few months, especially after bad weather. The roads would be less prone to pot-holes and subsidence if the drainage was adequately maintained.	Drainage pipe in the ditch by road on hill to ferry. Road drains kept clear, with local roadman keeping drains clear, filling potholes. Road subsidence repaired.	<ul style="list-style-type: none"> • Repeat the request for a longer-lived 'fix' to the drainage ditch down the ferry hill. • Lobby for employment of a local roadman shared with neighbouring CCs

(4) Visitors' Centre	<p>A place for visitors to find out about Luing. its heritage both natural and human, and get refreshment.</p> <p>With a café / small restaurant, the community could gather informally.</p> <p>A location for visiting exhibitions.</p>	<p>The centre built, a café manager found and the centre operational.</p> <p>The History Group organising a ongoing programme of exhibitions of local history.</p>	<ul style="list-style-type: none"> • This project is the responsibility of the Community Trust.
(5) Employment & home working	<p>Jobs to support more young families which should also increase the number of people aged 20 – 40 yrs.</p> <p>More people with artisan skills e.g. boat building / engineering / crafts.</p>	<p>Some jobs may become available in the visitor centre, café / shop.</p> <p>Incentives for home-working businesses.</p> <p>Support available for self-sufficiency and home-working.</p>	<ul style="list-style-type: none"> • Promote relevant workshops with help of partners to encourage self-sufficiency, skill development, etc
(6) Out of hours call out for car ferry in emergencies	<p>Access to out of hours GPs and the ambulance service as quickly, as safely as possible and guaranteed.</p>	<p>Re-instatement of the car ferry call-out service for emergencies.</p> <p>SAS patient transport vehicle and landing lights available on Luing</p>	<ul style="list-style-type: none"> • Follow progress and continue pressuring for getting additional funds in place to reinstate a standby service. Encourage cooperation between all services involved. • Hopefully this should be in place before long.
(7) Improved facilities :	<p>Drainage in playing field; more outdoor & indoor sport facilities.</p> <p>sports & clubs toilets shop & PO Bus shelters Parking areas</p> <p>Toilets at ferry and in Toberonochy Better stocked shop / PO Shelters in both villages At school / graveyard / Church</p>	<p>One further sports facility. Playing field drainage addressed One of these toilet provisions achieved Shop/PO promoted on website</p>	<ul style="list-style-type: none"> • Questionnaire to the children for their needs • Make an inventory of existing sports equipment • Identify locations, explore source of funding, for toilets and bus shelters
(8) Community improvement / development officer	<p>To enable the community to interact with agencies and resources for improvement and development.</p>	<p>An active community officer shared with neighbouring CCs</p>	<ul style="list-style-type: none"> • Find out more about the current plan for such officers across ABC
Road signage	<p>Speed restriction signs at Fladda and improved safety for children playing outside.</p>	<p>Repair and replacement of existing damaged or inadequate signage</p>	<ul style="list-style-type: none"> • List current faults and report
Electricity generation	<p>Make use of the winds and tidal current around Luing. If the decision for the Cuan crossing is a fixed link, consideration to tidal current generation should be included.</p>	<p>Grants made available for small scale wind power and solar power generators.</p>	<ul style="list-style-type: none"> • Provide the community with information • Keep informed on what technologies are available
Broadband	<p>Faster broadband.</p>	<p>Fibre-optic cable provision to the island</p>	<ul style="list-style-type: none"> • Lobby BT etc for inclusion in enhancement programme
Sea erosion	<p>(Work in Cullipool has been done.)</p> <p>Toberonochy shoreline needs attention both along the village shoreline and at the harbour.</p>	<p>Consultation with landowners and interested parties to find a way forward.</p> <p>Source and agreement for the material.</p> <p>Plan agreed and funding sought.</p>	<ul style="list-style-type: none"> • Request council visit to inspect the problems at Toberonochy

Swap shop for unwanted goods and exchanging skills	Make fuller use of the skills on the island and recycle goods that are no longer of use to an individual	Working facility operating through website	<ul style="list-style-type: none"> • Encourage through website
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7. Consulting communities: how did you reach people? Below are some examples of groupings that may have different needs, but are not always easy to reach or consult. In putting together your community's needs for question 6, were you able to consult them, or gather information from elsewhere about their needs?

Groupings	Have you been able to consult people in this group? (yes/no)	If yes, how did you contact them?	If no, what were the barriers to reaching them, and can you think of possible ways of reaching them in the future?
Older people	Targeted	Questions put in the letter box with covering letter and request to hand to Community Council member. There was also some canvassing.	Barriers to reaching them: Reluctance to put names, and literacy issues. The time of year and time to respond were also problems.
			Ideas to try reaching them in future: Visit activities where older people present. Individual canvassing. Use numbers on the forms to prevent duplication and avoid the use of names.
Young people (age 13-25)	As above	As above	Barriers to reaching them: Not known
			Ideas to try reaching them in future: Attend events and ask for feedback.
Unemployed people	As above	As above	Barriers to reaching them: Little unemployment.
			Ideas to try reaching them in future:
People with physical disabilities	As above	As above	Barriers to reaching them: As for older people
			Ideas to try reaching them in future: One to one conversation
People with learning difficulties	As above	As above	Barriers to reaching them: As for older people
			Ideas to try reaching them in future: As above
Children (under age 13)	As above	Spoke to the school headmaster to ask for the questions to be discussed in class.	Barriers to reaching them:
			Ideas to try reaching them in future:
Parents	As above	As for older people	Barriers to reaching them:
			Ideas to try reaching them in future:

Groupings	Have you been able to consult people in this group? (yes/no)	If yes, how did you contact them?	If no, what were the barriers to reaching them, and can you think of possible ways of reaching them in the future?
People with health issues	As above	As above	Barriers to reaching them: Ideas to try reaching them in future: Leave contact details in surgery waiting room to ask for feedback.
People with mental health issues	As above	As above	Barriers to reaching them: No specific groups on the island to directly contact people in this category Ideas to try reaching them in future:
People from minority groupings eg. gypsy travellers, ethnic minorities	Not applicable		Barriers to reaching them: Ideas to try reaching them in future:
People with housing / homelessness issues	As above	As above	Barriers to reaching them: Ideas to try reaching them in future:
People with alcohol / drug misuse issues	As above	As above	Barriers to reaching them: Ideas to try reaching them in future:

8. Any additional comments about any aspect of this questionnaire?

A small questionnaire for questions 5 & 6 and how to spend £500 for the community was delivered around every house with residents. There are about 100 such houses and 1 or 2 forms were left, as appropriate, with spare copies available. The school headmaster also agreed to raise the questions in the 'pupil parliament meeting' to access opinions from the younger children.

Thus all people on the island were given the chance to respond. Apart from the school response 28 people replied, mostly over 40, with 16 over 60).

Consultation process: the voluntary time input by the LCC members to facilitate and summarise this questionnaire has been costed at around £1000 had it been done commercially. This concerns us, as it represents only the first step into the brave new world of Community Planning, placing time demands on community council members that can only be delivered by those not in full-time employment.

9 a. How will you spend your £500?

The decision will be taken at the next meeting of LCC, based on this feedback from the questionnaire, beginning with the two most mentioned uses:

- For many years the community has made good use of a large tent for events and activities and is now in need of replacement. We could use the £500 to put towards the cost of this.
- The Community Council is considering implementing a community web site – this sum could pay for setting up such a facility.
- Other uses:

Donations to Luing First Responders / North Argyll Car Scheme

Seats in scenic or useful places e.g. football field.

Something toward non-denominational youth work on the island

Educational / cultural visit for the children

Notice for life-saving rope at Cullipool beach

Open day for all e.g. health fitness with different agencies providing taster sessions or finances / benefits.

Concrete steps & rail to Cullipool beach

Plant trees

Entertainment – hire band of group to perform on Luing, a ceilidh, all-inclusive social event

Weekly news sheet for What's on

Equipment for Halls. Replace wrought iron fence around Memorial.

The school children asked that the money be used to fund a campaign to protect the Cuan Sound environment.

10. Your Community Council Bank Account Details

Name and address of bank:

Bank sort code:

Account name: **Luing Community Council**

Account number