

SCOTTISH AMBULANCE SERVICE NEWS

Scottish Ambulance Service workshop - "Improving access to the Patient Transport Service"

The Scottish Ambulance Patient Transport project team has started to develop a programme of improvement work for the Patient Transport Service. During our year long consultation in 2009 many patients and organisations provided feedback on the current Patient Transport Service. The Scottish Ambulance Service would like to explore some of the ideas and feedback we received in this period focusing on issues surrounding accessing the Patient Transport Service. The Service also wants to ensure that any changes to the Patient Transport Service continue to provide a service which is as inclusive as possible and free from inequality for patients with a clinical need.

The workshops will start at 1000 and finish by 1400, a light lunch will be provided. Workshops are open to patients, the public, carers and partner organisations. Details for Oban workshop :

Thursday 30 June. 1000-1400

Royal Hotel, Argyll Square, Oban, PA34 4BE

If you wish to attend this workshop please email Jennifer Stubbs at scotamb.communications@nhs.net

If you are unable to attend one of the workshops but you would like to be kept informed about the ongoing improvement work of the Patient Transport Service then please email Jennifer at scotamb.communications@nhs.net

The Scottish Ambulance Service will reimburse reasonable expenses; expenses forms will be available at the meeting.

Please contact us if you require additional support needs including;

- Materials in another format, e.g. large print, another language etc.
- Hearing loop/ signers etc.
- Specific dietary requirements

Please note all venues are wheelchair accessible and lunch will be provided at all the meetings.

If you require any further information or assistance please get in touch with Deborah McGowan, Strategy Programme Administrator at deborahmcgowan@nhs.net or telephone 0131 446 7000.

Further information on agendas will follow shortly.

Best wishes

Jennifer Stubbs
Communications and Engagement Team
Scottish Ambulance Service